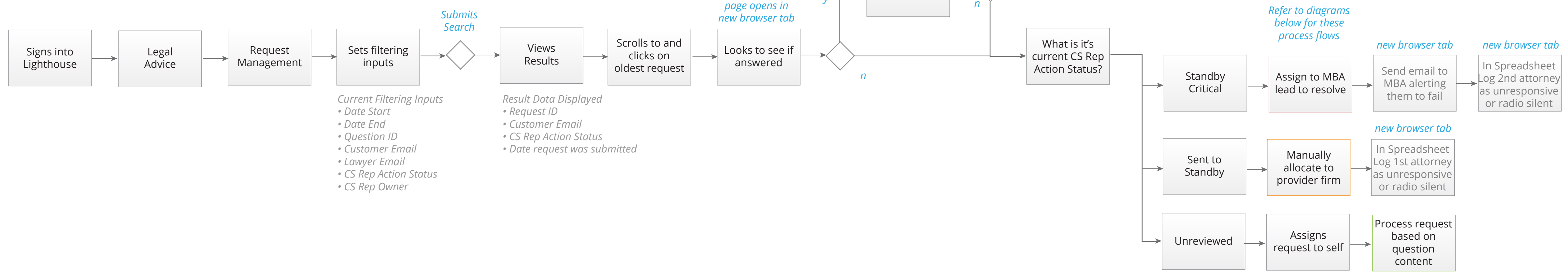


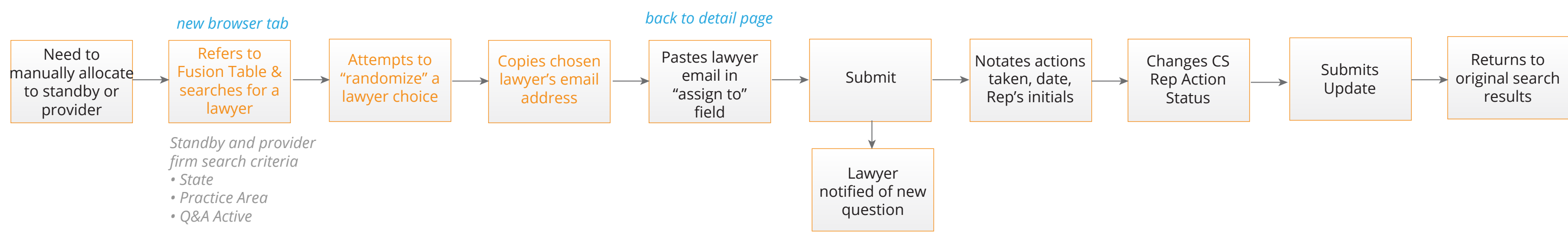
Legal Advice CS Rep | Request Management Flow MVP



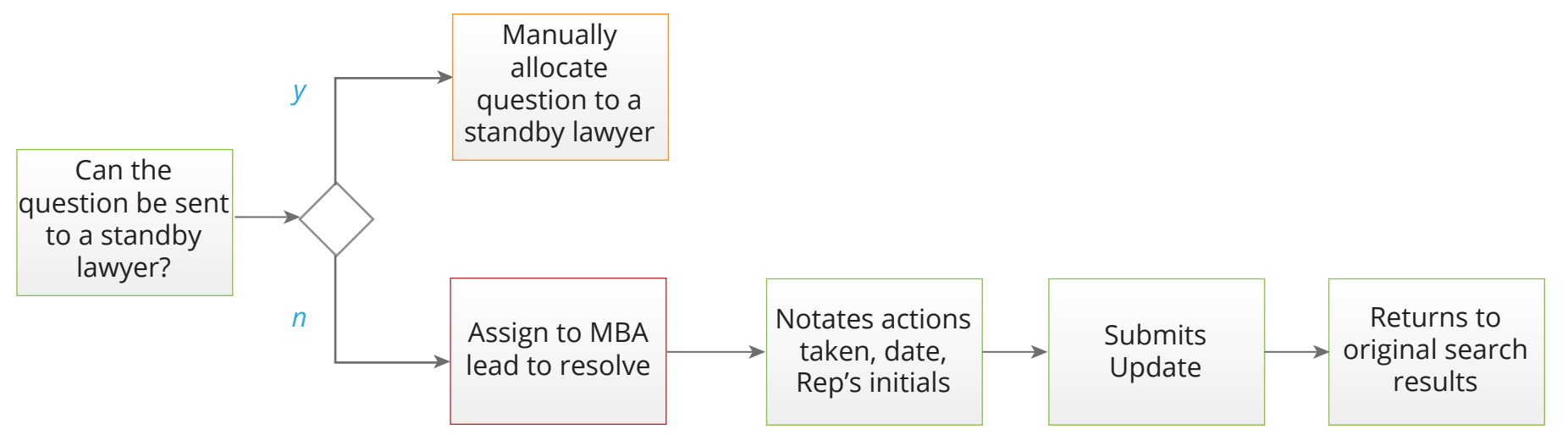
CS Rep



Manual Allocation for both Standby Lawyers and Provider Firms



Unreviewed Unanswered Request Process



Lead MBA Resolves Assigned Requests

